



Dear Valued Customer,

As our community works together to combat the Coronavirus (COVID-19) pandemic, Chet's Rent-All is closely following best practices from the Centers for Disease Control and Prevention (CDC) and Michigan authorities. Our top priority is to keep our Chet's Rent-All family, customers and partners healthy and safe. We are taking the utmost precautions to make sure our employees are healthy, that we clean and disinfect our stores and equipment, and ensure that everyone practices CDC-recommended social distancing.

As we work to prevent COVID-19, we also stay committed to providing you solutions to help get your job done. We want you to know that all Chet's Rent-All locations are OPEN to provide you with the same personalized service and great equipment you have come to expect. Whether you are working at the job site, in your house or backyard, we are working hard to make sure you have the equipment and tools you need.

As of April 1st 2020, we will be modifying store operations in the following ways to protect you:

We are RESTRICTING ACCESS to rental counters and shop areas to EMPLOYEE ONLY

Equipment rental services will be limited to DRIVE-UP and DELIVERY

Please call the store in advance of your arrival.

For customers utilizing our drive-up equipment pick-up/drop-off services:

- We ask that you please call the store in advance of your arrival so that we can have your equipment ready.
- Customers will be able to stay in their vehicles if they come to the store, and our service team will load/unload the equipment.

For customers utilizing our delivery services:

- Chet's Rent-All will provide discounted equipment delivery to your job site or home, and take necessary steps to limit contact.
- Please call your closest Chet's Rent-All location and arrange for equipment delivery.

For all customers:

- For our customers without a Chet's Rent-All charge account, we will be accepting credit card payments by phone only; we will not be accepting any cash during this time.

Chet's Rent-All will continue to monitor developments in real-time and take every precaution to keep our team, customers and partners healthy and safe.